

# Know Your Patient Rights

## Get a Good Faith Estimate

The federal **No Surprises Act**, effective Jan. 1, 2022, aims to help patients understand health care costs in advance of care and minimize unforeseen — or surprise — medical bills.

Under this law, patients who don't have insurance or who are not using insurance to pay for care have the right to receive a good faith estimate of their potential bill for medical services when scheduled at least three days in advance. The estimate is based on information known at the time the estimate was created and may include costs related to your visit such as medical tests, medications used during care, equipment, and hospital fees.

If you receive a bill that is at least \$400 more than your estimate, you can dispute the bill.



**Visit our website to learn how you can receive a good faith estimate.**

Need help receiving a good faith estimate?

Call: 844-986-1584

Email: [JHM\\_Patient\\_Estimate@jh.edu](mailto:JHM_Patient_Estimate@jh.edu)



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